

Quality care results from the Family Birth Place at Unity Hospital

PERFORMANCE MEASURE	2007	2008	1st Qtr 2009	2nd Qtr 2009	3rd Qtr 2009	4th Qtr 2009	
VOLUMES							
• # of babies delivered	1,145	1,278	294	349	340		
CESAREAN BIRTHS							
C-sections may be performed for a variety of medical reasons, such as: health of mother or baby, size of baby, twins or multiple births, failure of labor to progress, or if the mother had a previous cesarean birth.							NAT'L AVG
• C-section rate	30.3%	30.6%	26%	32%	30%		30% ¹
NEWBORN DEATH RATE							
Onsite, 24-hour pediatric care allows us to offer the best possible nursery care for newborns.							GOAL
• Neonatal mortality for live births	0%	< 0.25%	0%	0%	0%		0%
PATIENT SATISFACTION							
At the Family Birth Place at Unity Hospital, our patients say they like being cared for by our doctors, physician assistants, and nurses. When experience counts, you can receive the best possible care from our experienced practitioners.							
• % of patients who rated the quality of their birthing experience as "excellent"	89.1%	83.5%	83%	88%	80%		100%
• % of patients who would return to or recommend the Family Birth Place at Unity Hospital	95.5%	93.5%	94%	95%	95%		100%

"The care we received at the Family Birth Place was wonderful. This was my seventh baby—I wish I had all the others here, too!"

For more information, visit:
www.unityhealth.org/family_birthplace

¹ C-section national average from the National Institute of Health, 2005.