

Quality care results from Unity Health System's three Skilled Nursing Homes

CHRONIC CARE

Edna Tina Wilson Living Center **E** Park Ridge Living Center **P** Unity Living Center **U**

PERFORMANCE MEASURE		2007	2008	1st Qtr 2009	2nd Qtr 2009	3rd Qtr 2009	4th Qtr 2009	STATE AVG *	NAT'L AVG *
High risk residents with pressure sores WHAT DOES THIS MEASUREMENT MEAN? This measure displays the percentage of residents who have skin wounds caused by pressure on bony parts of the body. Although we take preventive steps (frequently changing positions, using soft padding to alleviate pressure, and providing proper nutrition), residents with certain medical conditions may be prone to pressure sores.	E	9.5%	9%	13.8%	16.3%	10.2%		14%	13%
	P	7.5%	8.3%	10.6%	16.3%	9.8%			
	U	13.5%	20.3%	25.0%	11.7%	21.5%			
Residents with pain WHAT DOES THIS MEASUREMENT MEAN? While our goal is to reduce or manage pain from arthritis, surgery, rehabilitation exercise, and other medical conditions, a certain percentage of residents will still experience pain. In most cases, we can help a resident in pain to be more comfortable through appropriate use of medication and modification of the environment.	E	1%	.6%	.9%	1.0%	1.1%		3%	5%
	P	4%	1.5%	4.5%	1.0%	2%			
	U	8%	4.8%	3.4%	1.4%	8.7%			
Residents with physical restraints WHAT DOES THIS MEASUREMENT MEAN? This measure tells us the percentage of residents who use restraints for safety reasons, including chairs with lap trays, seatbelts, or bed side rails. Restraints are only used when a doctor orders them to treat a medical condition.	E	0%	1.3%	1.9%	0%	0%		3%	4%
	P	0%	0%	0%	0%	0%			
	U	0.3%	0.8%	2.2%	1%	2.2%			

* State and national averages for Chronic Care and for Post-Acute Care, April 1, 2009 to September 30, 2009.

"The recreation program is great and the staff is terrific!"

For more information on Unity Health System's skilled nursing homes, visit:
www.unityhealth.org/senior_services/skilled_nursing