

Quality care results from
The Villages

RESIDENT SATISFACTION	2007	2008	2009	NATIONAL AVERAGE
Overall Resident Satisfaction:	92.5%	93.2%	91.8%	87.5%
Value for the Cost:	82.6%	89.7%	86.9%	79.9%
Willingness to Recommend:	94%	95.9%	91.6%	85.8%



"I love it here! I love the people and the staff. This is my home and I am proud of it."

"With all of the activities they plan, we could be busy being social several times each day!"

For more information, visit:
www.villageseniorliving.org