

# Quality care results from the L. M. Salmen Surgical Center at Unity Hospital

PERFORMANCE MEASURE	2007	2008	1st Qtr 2009	2nd Qtr 2009	3rd Qtr 2009	4th Qtr 2009	
<b>VOLUMES</b> <sup>1</sup>							
Inpatient and outpatient surgical procedures are performed at Unity Hospital in 11 specialty areas							
• # of inpatient surgeries performed	3,395	3,616	964				
• # of outpatient surgeries performed	7,407	7,278	1,840				
<b>HEART ATTACK</b> <sup>1, 2</sup>							<b>NAT'L AVG</b>
• % of patients who had a Myocardial Infarction (heart attack) during or immediately after surgery	0.24%	0.29%	0.14%				0.4% <sup>2</sup>
<b>BLOOD CLOTS</b> <sup>1</sup>							
• % of patients diagnosed with Deep Vein Thrombosis (blood clots) in the limbs following surgery	0.04%	0.12%	0.15%				0-60%*
<b>MORTALITY RATES</b> <sup>1, 3</sup>							
• % of deaths within 30 days of an operation	0.18%	0.15%	0.18%				NA
<b>PATIENT SAFETY</b> <sup>4</sup>							
	2004	2005	2006	GOAL	<i>"The care I received was beyond excellent. I'll definitely come back if necessary."</i>		
• % of patients who received antibiotics within 60 minutes of surgical procedure to prevent infection (prophylactic antibiotics)	97%	100%	96%	100%			
• % of surgical sites and sides that were marked by the surgeon prior to a procedure (to ensure that the patient is receiving surgery in the proper location)	99%	100%	100%	100%			
	(1% was not marked due to life threatening emergencies)						
<b>PATIENT SATISFACTION</b> <sup>4</sup>							
	2007	2008	1st Qtr 2009	2nd Qtr 2009	3rd Qtr 2009	4th Qtr 2009	GOAL
• % of ambulatory surgery patients who strongly agree that efforts to control their pain were adequate	91.6%	86%	83.2%				100%
• % of outpatient surgery patients who are very likely to return to the Surgical Center at Unity Hospital for surgery if needed	97.5%	98.3%	97.5%				100%

<sup>1</sup> Data from Department of Surgery.

<sup>2</sup> Current Surgical Diagnosis and Treatment edition 10, page 30.

<sup>3</sup> Mortality rates are not adjusted for the type of surgery or an individual's risk factors.

\*Dependent on the type of surgery and risk factors.

<sup>4</sup> Patient safety and satisfaction scores include all surgeries performed at Unity Hospital.